

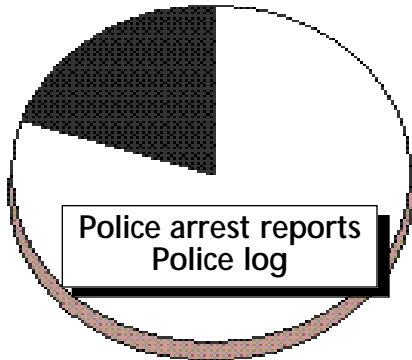
FIRST TWO VISITS:

OCT. 23

NOV. 6

North Smithfield

Documents Not Received



School Committee Minutes:

- Readability: Average
- Thoroughness: Average
- Layout: Poor
- Legal Compliance: Full

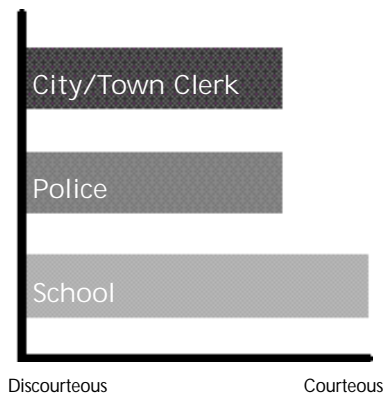
City/Town Council Minutes:

- Readability: Average
- Thoroughness: Good
- Layout: Poor
- Legal Compliance: Partial

North Smithfield is generally one of the most courteous and welcoming towns to those requesting public documents, except for the tax assessor’s office; unfortunately, access was denied to twenty percent of the requests. The town employees were rated higher than the state average for their demeanor. The School Department was one of the most courteous; they were quite discreet when compared to the rest of the state, inquiring about identification and the reason for the request in only 10 percent of the interactions. All of the documents, except for the school contract settlement, were provided on the first visit.

The only negative experiences in North Smithfield came at the Police Department and the Tax Assessor. The Tax Assessor was evasive and ultimately contradictory in response to a request to inspect a list of tax-delinquent properties. First, the researcher was told that the office did not have that information, but that it was published in the newspaper periodically. After the researcher asked where the newspapers got the information, the researcher was treated even more rudely.

How We Were Treated



Comparison: Cities/Towns

